



Purser preflight briefing questions to crewmembers

Purser: If a flight attendant is unable to answer the question, have the F/A look up the answer and report back to you the correct response.

Purser preflight briefing questions

1. What is our procedure in the event of a hijacking?
 - a. _____
2. Give examples of when Sterile Cockpit may be interrupted
 - a. When an unsafe condition exists in the cabin
 - b. You see fire coming from the engines
 - c. Passenger has a medical emergency
 - d. You see fluid leaking from the wing
 - e. You smell smoke/see fire developing in the cabin
3. During a Technical Stop with passengers on board, passengers must remain seated with their seatbelts:
 - a. Open
4. If you see an aircraft parked and the red rotating beacon is on, what does this indicate?
 - a. The aircraft is unsafe to approach. Either the engines are going to be started, or the engines have not yet spooled down to a safe level.
5. What are your required items for every flight?
 - a. Current flight attendant manual
 - b. Company ID
 - c. Full uniform
 - d. Wings
 - e. Working watch
 - f. Working flashlight
 - g. Passport
6. What signal will the cockpit give to indicate that landing is imminent ?
 - a. Pilot will cycle the _____ sign and you will hear _____ chime(s).
7. How many passenger information cards are required to be on board the aircraft?
 - a. One per seat
8. What are the requirements for passengers traveling with pest in the cabin? Not emotional support or service animals, only pets.
 - a. Must be in a kennel and stowed in accordance with carry-on baggage regulations;
 - b. Must have a current health certificate furnished by passenger;
 - c. Animal must remain in kennel throughout the flight;
 - d. Passengers with pets in kennels may not sit in exit row seats.
9. When a person is authorized to travel with a firearm on his person, what are two of the most important requirements that need to be accomplished/complied with?
 - a. Any individual on board with a weapon must know the identity and location of the other individual with a weapon.
 - b. No alcoholic beverages are to be served to any person traveling with a weapon, and the PIC will likely remind you of this requirement.
10. Give examples of types of persons who may not sit in an exit seat
 - a. Person is less than 15 years of age;
 - b. Passenger is unwilling to assist during an emergency;
 - c. The person lacks sufficient mobility, dexterity or strength in both arms, hands, or legs
11. What is the normal and overload capacity of the slide raft located at the R1 door?
 - a. Normal _____ Overload _____

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12. After what age must a child be provided his own seat?
 - a. The day the child turns 2 years old.
13. When using a car seat, what direction should the seat be positioned when the child is 18 pounds? 28 pounds?
 - a. 18 pounds: facing aft;
 - b. 28 pounds: facing fwd.
 - i. Rule: less than 20 pounds, aft; greater than 20 pounds, fwd.
14. How many lap children are allowed in each fully occupied row of seats?
 - a. Usually one, but may have more, as long as the number of masks in the passenger service unit is not exceeded.
15. What should you do if you observe a passenger with an unauthorized weapon?
 - a. Notify the PIC the passenger seat number, name and national origin;
 - b. Describe the appearance of the passenger
 - c. Describe behavior of passenger
 - d. Do not attempt to confiscate the weapon!
16. When must an InFlight Irregularity Report be completed and by whom?
 - a. Whenever there is an unusual or emergency situation;
17. Where is the Least Risk Bomb Location on the AIRCRAFT?
 - a. Location on this aircraft: _____
18. What is the Time of Useful Consciousness at 35,000 feet during a decompression?
 - a. 30 – 60 seconds. *Keep in mind these times are approximate. Rapid/explosion decompression, and an individual's physical health all impact the TUC.*
19. Should the masks from a Passenger Service Unit accidentally drop, can the flight attendant repack the masks?
 - a. No. Leave the masks as they are (maintenance will repack them).
20. What are your command words in an evacuation?
 - a.
21. What conditions deem a flight attendant jumpseat inoperative?
 - a. Seat will not retract automatically;
 - b. Seatbelt/shoulder harness is missing or inoperative
 - c. Oxygen compartment is inoperative
22. Can a flight attendant declare death occurred to a passenger?
 - a. No. Only a doctor can declare death. Just make note of the time it appeared to occur.
23. What is the preflight requirement for the Halon extinguisher?
 - a. Required amount on board; secure in brackets;
 - b. Pin in place
 - c. Seal intact
 - d. Gauge in green zone.
24. How should you feel for heat coming from a potential fire that's not visible?
 - a. Use the back of your hand

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25. What are the three classes of fires, the fuel for each type, and the appropriate fire extinguisher to be used?
 - a. Class A: ordinary combustibles: wood, paper, fabric.
 - i. Water extinguisher
 - b. Class B: Flammable liquids: grease, gasoline, kerosene, alcohol
 - i. Halon extinguisher
 - c. Class C: Electrical: any energized electrical equipment, e.g. coffee makers, oven.
 - i. Halon extinguisher
26. If you experienced a fire in the cockpit, what type of extinguisher must be used and what actions must the pilots take prior to extinguisher discharge?
 - a. Halon only, as there are many electrical components. Pilots must put on their oxygen masks and utilize 100% emergency flow.
27. When you preflight the emergency flashlight, how do you know if the battery has adequate power?
 - a. The red battery indicator light will flash every 3-4 seconds. Maximum time between flashes is 10 seconds. If the interval is more than 10 seconds, report it to the PIC.
28. Who is authorized to open the Emergency Medical Kit?
 - a. A licensed physician, certified Emergency Medical Technician (EMT), or Registered Nurse (RN).
 - i. A MedLink or similar medical service physician may authorize a Flight Attendant to open the kit and direct specific use if no physician is on board.
29. How many emergency oxygen masks are in passenger service units?
 - a. Passenger row of 2 seats: 3 masks.
 - b. Passenger row of 3 seats: 4 masks.
 - c. Passenger row of 4 seats, 5 masks.
 - d. Passenger row of 5 seats, 6 masks
 - e. F/A jumpseat area : 2 masks
 - f. Lavatories 2 masks
30. When utilizing a Portable Oxygen Bottle (POB) for first aid treatment, you must not let the O₂ indication drop below what pressure level, and for what reason?
 - a. Pressure must not fall below 500 p.s.i., as in the event of a decompression, the 500 p.s.i. would be for flight attendant post-decompression use.
31. What are the visible indicators of a First, Second, and Third degree burn and basic first aid to be provided?
 - a. First: skin is red; provide cool, wet compress
 - b. Second: skin is red and blistered; provide cool, wet compress
 - c. Third: skin is charred, clothing may be adhered to skin. Provide dry, sterile gauze.
32. How do you help treat air sickness?
 - a. Turn on passenger's air vent
 - b. Loosen tight clothing
 - c. Offer ice for passenger to suck on/chew

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33. If you experience a large amount of fumes that causes irritation to the eyes, nose or throat, what should you do?
 - a. Report it to the flight crew.
34. Name some of the symptoms that indicate the onset of hypoxia.
 - a. Increased breathing rate, headache and fatigue
 - b. Feeling light-headed, dizzy
 - c. Poor coordination, impaired judgment
 - d. Cyanosis (discoloration of fingernail beds)
35. During an evacuation, if you open a main cabin door and it appears unsafe to evacuate, what do you do?
 - a. Redirect passengers to the nearest usable exit.
36. How do you disconnect a slide or slide raft from the aircraft?
 - a. Pull on the quick release tab.
 - b. Cut the mooring line
37. What are the locations of all the halon fire extinguishers on this airplane?
 - a. Specify all stations _____
 - b. Flight deck
38. How many emergency medical kits are located on this airplane and where are they?
 - a. Locations: _____.
39. How many first-aid kits are located on this airplane and where are they??
 - a. Locations: _____.
40. Where Are the Spare Life Vest located?
 - a. Location(s): _____.
41. How many PBEs are located on this airplane? How long do they last?
 - a. Locations: _____.
42. What are your initial commands for an unplanned land evacuation?
 - a. Commands: _____.
43. If you suspect there is a hidden fire, how to check for where the heat is coming from?
 - a. Use the back of your hand because it is more sensitive to heat, and if it gets burned, you can still use the palm of your hand.
44. What button must you press on the handphone in order to reach the flight crew in an emergency?
 - a. Button: _____.